

# SCOTS Road Asset Management Project Notes / PI Definitions

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## General Notes

Please read these 'General Notes' before going to the 'Results', 'Asset' and 'Summary' pages.

The SCOTS 'Performance Management Task' is undertaken via the annual APSE performance networks data collection exercise. However, subject to the APSE PI parameters and therefore will not necessarily reflect the published APSE outputs.

The 'Headline figures for Scotland 2016-17' published on the 'Summary' tab of this report are the SCOTS interpretation of data for the 2016-17 period and may not correspond with APSE published trends and data.

Authority names shown in RED on the 'Results' and 'Asset' tabs indicate authorities who have not returned their data.

Confidence Ratings (H = High, M = Medium, L = Low) indicate the level of confidence that the SCOTS Performance Group have in the accuracy of the data. It is anticipated that these Confidence Ratings will improve in future years as more reliable and accurate data is available.

'Ideal Position' markers have been used to indicate, where applicable, it is desirable to be high (↑) or low (↓) for each PI / Stat. In some cases, this is indicated with a ♠ symbol. Desirable high or low positions can be subjective, depending upon each authority's policy objectives and circumstances, and should only be used as a guide.

Please note that the averages for Family Groups and the overall Scotland average for each PI is calculated using the Microsoft 'Average' function on the authority outputs. It is not calculated by using total input raw data across the whole sample.

The PI and Stats results are presented in two ways. Firstly, all results for every asset type and all authorities / family groups are shown on across all PIs for every authority 'at a glance' but this report format is not printer friendly.

Secondly, results for all authorities / family groups are shown split out into the asset types 'Customer Services', 'Carriageways', 'Footways', 'Systems & Street Furniture' and 'Street Lighting'. This enables greater focus on the asset type and these report formats are printer friendly ('Traffic Management Systems', 'Street Furniture' and 'All assets service delivery' which will print on A4 portrait).

The 'PI Definitions' (below) are provided as an explanation / interpretation of each PI / Stat and these can be easily accessed by clicking on 'type' reports (e.g. the cell referenced 3.1.01 (PI 37) on the 'Customer Services' tab). By clicking on the 'Return to report' hyperlink after the 'Asset type' report tab. Please note, there are no links to the PI Definitions from the overall 'Results' tab.

Not every PI will have a 'PI Definition' and therefore some cell references cannot be clicked on - these will display the message "No PI Defi

A summary of the data reported has been included for each asset type. These summaries have been prepared by the SCOTS Performance clicking on the 'Summary' tab and are printer friendly (A4 portrait) with one asset summary per page.

Each individual asset type summary can also be accessed directly by clicking on the hyperlink in the top left corner of each of the 'Asset ty summaries from the overall 'Results' tab.

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## **PI Definitions**

### **SCOTS headline financial PI**

#### **0.1.01 Total expenditure by carriageway network length (£ per Km)**

This is a high level SOLACE Indicator that will be used by and reported at Chief Executive level.

Effective budget monitoring arrangements are crucial to the delivery of best value with systems of financial management being essential in

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## **CUSTOMER SERVICES**

Carriageways and footways are major public assets which are highly valued by the community. Maintenance of these assets attracts a high priority and local authorities have a duty to ensure that services are responsive to the needs of citizens, and not the convenience of service providers.

### **3.1.01 % of customer enquiries/requests for service closed off within Council's own identified response times.**

Managing complaints and requests for service effectively can make a significant difference to the public perception of service delivery, not just as a whole. The efficiency and courtesy of response to enquiries and requests for service determine, to a large extent, the local opinion of the authority.

All communications received from whatever source and how they are dealt with, including nil returns are crucial to the management and delivery of services and a failure to maintain.

Each authority will have its own target response times and these times will depend on the type of enquiry/request for service, the urgency of the request and the authority.

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### **3.2.01 % of abnormal load notifications dealt with in time**

"Abnormal indivisible load" is defined in the Road Vehicles (Authorisation of Special Types) (General) Order 2003 as-

- a) load that cannot without undue expense or risk of damage be divided into two or more loads for the purpose of being carried on a road,
- b) owing to its dimensions, cannot be carried on a motor vehicle (N3 motor vehicle) or trailer (O4 vehicle) or a combination of such vehicles in accordance with the Construction and Use Regulations; or
- c) On account of its weight, cannot be carried on a heavy motor vehicle at category N3 or a trailer at category O4 or a combination of such vehicles in accordance with:
  - i) *The Authorised Weight Regulations (or, if those Regulations do not apply, the equivalent provisions in Part 4 of the Construction and Use Regulations)*
  - ii) *Part 2 of the Construction and Use Regulations.*

Notifications for Abnormal Indivisible Loads are required where loads or vehicles exceed maximum vehicle weight, axle weight or dimension

**Weight:**

Gross weight or axle weights exceeding Construction and Use Regulation or Authorised Weight limits up to 80,000kgs (78.74 tons)

Gross weight (of vehicle carrying the load) exceeding 80,000 kg (78.74 tons) up to 150,000kgs (147.63 tons)

Gross weight (of vehicle carrying the load) exceeding 150,000kgs (147.63tons).

**Width:**

Width exceeding 3.0 metres (9'6") up to 5.0 metres (16'5")

Action required: 2 clear days notice to the police.

Width exceeding 5.0 metres (16'5") up to 6.1metres (20')

Width exceeding 6.1 metres (20')

**Length:**

When exceeding 18.75 metres (60'1") up to 30 metres (98'5") rigid - (Vehicle or train of vehicles)

Action required 2 clear days notice to the police.

When exceeding 30 metres (98'5") rigid

Action required **Highways Agency Special Order** (8 weeks notice) to Police and 5 clear days notice with indemnity to Road and Bridge A

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**3.3.01 % of enquiries made under the Freedom of Information Act that were dealt with within the allowable time**

Any person or organisation who requests information, subject to certain conditions, under the terms of this Act is entitled to receive the information

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**3.3.02 Total number of enquiries received under the Freedom of Information Act**

Under the terms of this act, persons have a right to request information held by the authority. Any person or organisation who requests information under the terms of this Act is entitled to receive the information within 20 working days.

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# **CARRIAGEWAY ASSETS**

## **Safety**

It is crucially important that all those involved in the road maintenance service have a clear understanding of their powers and duties, their responsibilities and how to manage and mitigate risk. Authorities have a general duty of care to users and the community to maintain the road network in a condition fit for purpose, such as rectification of defects arising from safety and serviceability inspections and investment priorities.

The main purpose of carriageway maintenance is to maintain the road network for the safe and convenient movement of people and goods on a serviceable and sustainable network.

### **1.1.01 % of Cat 1 defects made safe within response times**

Cat 1 defects are safety/dangerous defects that require prompt attention because they represent an immediate or imminent hazard or threat to road users. When considering network safety, it is crucial that authorities recognise the consequential implications that failure to make safe, repair and rectify defects within agreed timescales, when defending public liability insurance claims.

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### **1.2.01 % of safety inspections completed on time**

Safety inspections are designed to identify all defects likely to create danger or serious inconvenience to users of the network and should include those that require urgent attention as well as those where the locations and dimensions are such that longer periods of response would be unacceptable. This is an important aspect of an authority's strategy for managing liabilities and risks.

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### **1.3.02 Total number of 3rd party claims**

Managing claims effectively can make a significant difference to the public perception of service delivery. It is therefore important that authorities have effective claims management. These procedures can protect the authority from unjustified and fraudulent claims.

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### **1.3.03 Total number of 3rd party claims per Km of carriageway**

This output will allow for meaningful benchmarking to take place, considering the number of 3rd party claims per km of network rather than per mile.

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### **1.4.01 % of carriageway network subject to precautionary salting treatment**

Precautionary salting routes are those deemed to be of primary importance and which form a strategic network. These routes will include primary routes and emergency service establishments. The % of an authority's network treated as precautionary will vary depending on the importance of the network.

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### **1.4.02 % carriageway network deemed top priority**

Top priority/High priority routes have been developed by most authorities following the severe winter of 10/11. Routes will have been identified to remain open during times of significant snowfall and to allow traffic to flow freely on these routes. These routes will be treated when continuous significant accumulations in excess of 100mm over a substantial part of the Council area and expected to remain in untreated locations for more than 24 hours.

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### **1.4.03 Route efficiency**

This considers the length of non treated route built in to the gritting route, and considers how routes have been developed to minimise non treated route.

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#### **1.4.04 Average route length**

This considers the number of routes/gritters required to treat precautionary routes and achievable routes for gritters.

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#### **1.4.05 Total actual length treated with precautionary treatment**

Precautionary treatment is undertaken on the top priority routes within the council area, generally these form a strategic network including |  
Note. For the purposes of the PI process "precautionary treatment" for carriageways is classed as a pre planned treatment or action based

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#### **1.4.06 % top priority routes completed on time**

Top priority routes are those designated by each authority as the highest priority roads based on their winter treatment hierarchy. This may  
total precautionary treated network length, where no "priority" or snow routes have been developed.

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#### **1.4.07 Total salt usage by total network length**

This includes salt usage for all treatments – precautionary, secondary, reactive, etc on all parts of the carriageway network for the whole of  
in snow (priority) events. This figure should be divided by the total carriageway network length.

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#### **1.4.08 Total salt usage by total actual precautionary treated length**

This is the actual annual tonnage used to carry out the precautionary treatments to the routes for the whole of the year multiplied by the nu  
This figure should be divided by the length of network normally subject to treatment of salt on a precautionary salting run, multiplied by the

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#### **1.4.09 Average salt usage (tonnes) per precautionary run**

This gives the salt usage per total number of precautionary treatment runs.

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#### **1.4.10 The stated (policy) time for completion of treatment of your highest priority routes**

Highest priority routes are those designated by each authority as the highest priority roads based on their winter treatment hierarchy and n extreme prolonged winter weather/conditions. This provides the time given, within the authority's Winter Service Plan/Policy, for completio

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#### **1.4.11 The stated (policy) time for mustering**

This relates to the time permitted within the Winter Service Plan/Policy to allow operatives who have been called out to reach their gritter a

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## **Condition/Asset Preservation**

Well-Managed Highway Infrastructure: A Code of Practice sets the core objectives for maintenance could be considered to be:

### **Network Safety:**

Complying with statutory obligations

Meeting users' needs for safety

### **Customer Service:**



User experience/satisfaction  
Communication  
Information  
Levels of service

**Network Serviceability:**

Ensuring availability  
Achieving integrity  
Maintaining reliability  
Resilience  
Managing condition

**Network Sustainability:**

Minimising cost over time  
Maximising value to the community  
Maximising environmental contribution

Authorities will have service standards detailed within their Road Asset Management Plans.

**2.1.01 % of carriageway length to be considered for maintenance treatment**

The statutory performance indicator (RCI) for the condition of the Scottish local authority road network is defined as “the percentage of the maintenance treatment”, i.e. has reached a condition where more detailed monitoring or investigation is appropriate, to establish if and when

The RCI is derived from survey data collected over the previous 2 years and the results are presented graphically.

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**2.1.02 to 2.3.09 and 2.3.14 - % of carriageway area treated (various treatment types)**

Many Councils could improve their planning of structural maintenance, establishing long-term strategies for maintenance, based on condition management strategies. It is anticipated that improved planning of structural maintenance works will result in a reduction in the requirements published by “SCOTS” State of the Scottish Road Network recognises that the lack of investment in road maintenance results in downward roads.

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### **2.3.10 to 2.3.13 - % of roads to be considered for maintenance treatment**

The report published by “SCOTS” State of the Scottish Road Network recognises that there is a growing concern that carriageway assets required to maintain them in an optimal state of repair. The report recognises that the latest SRMCS results show that the condition of local roads deteriorate.

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## **Financial**

Your Road Asset Management Plan will present the investment required in the maintenance of the carriageway asset to maintain the core sustainability of the asset, together with ensuring suitable levels of customer care. There is a requirement to focus on the whole life of the asset beyond reactive maintenance work requires authorities to have sufficient financial flexibility to allow this to happen. Focussing on the whole life of the asset requires authorities to have an asset management regime in place which considers the optimal use of the asset, demonstrates best value and prudent use of money, authorities should ensure that maintenance work is carried out in good time, endeavouring to ensure that maintenance costs do not deteriorate to the extent that routine maintenance is no longer possible.

### **6.1.01 Total carriageway maintenance expenditure by carriageway length**

Effective budget monitoring arrangements are crucial to the delivery of best value with systems of financial management being consistent with the requirements of responsiveness. Budgetary control systems should be in place that enable easy and electronic retrieval of information for the effective financial management of the asset. Where these systems aren't currently in place, budget headers should be amended to suit more transparent and retrievable financial reporting. The implementation of works planning and programming within the context of road asset management is likely to require greater flexibility than has previously been the case.

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### **6.1.02 Total cost per Km of carriageway travelled for precautionary salting treatment**

This gives you the cost per kilometre of treatment of precautionary routes.

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### **6.1.03 Total carriageway contractor maintenance expenditure by carriageway network length (excluding client**

Operational cost of carriageway maintenance works per kilometre.

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### **6.1.04 Total carriageway maintenance expenditure by carriageway area treated**

Net unit cost of carriageway maintenance per square metre.

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### **6.3.01 Total cost of addressing total backlog by road length**

The SCOTS Financial Model has defined the Headline Backlog as the carriageway maintenance funding required to clear all of the red and allows a comparative budget valuation to be calculated which can be monitored on an annual basis.

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### **6.3.02 Total cost of reactive maintenance**

Reactive maintenance involves a degree of urgency, attending to the rectification of Cat1 defects and other matters requiring urgent attention requests in accordance with the specified standards of response. Making safe a defect either through repair (temporary or permanent), or reactive maintenance works.

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### **6.3.03 Total settled cost of 3rd party public liability claims**

Managing claims effectively can make a significant difference to the public perception of service delivery. It is therefore important that authority claims management as these procedures can assist in defending the authority against claims.

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### **6.3.04 Cost per km of planned maintenance**

Planned maintenance is undertaken primarily in the interests of providing a sustainable outcome and to add community value to the network. Planned maintenance schemes may be more expensive than reactive or routine maintenance at initial cost, but should be designed to have value for money. Planned works should align with the objectives of the authority and deliver value for money.

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### **6.3.05 Cost per km of reactive maintenance**

Reactive maintenance involves a degree of urgency, attending to the rectification of Cat1 defects and other matters requiring urgent attention requests in accordance with the specified standards of response. Making safe a defect either through repair (temporary or permanent), or reactive maintenance works.

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### **6.3.06 Cost per km of routine maintenance**

Routine maintenance is primarily for the purpose of providing defined standards of network serviceability, maximising availability, reliability.

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## **FOOTWAY ASSETS**

# Safety

The generic term “footway” should be taken to include footways and footpaths.

Authorities have a general duty of care to users and the community to maintain the footway network in a condition fit for purpose through d rectification of defects arising from safety and serviceability inspections and investment priorities.

The main purpose of footway maintenance is to ensure the safety of walking surfaces for users with the core objectives being to deliver a s network.

## **11.1.01 % of Cat 1 defects made safe within response times**

Cat 1 defects are safety/dangerous defects that require prompt attention because they represent an immediate or imminent hazard or their When considering network safety, it is crucial that authorities recognise the consequential implications that failure to make safe, repair and timescales, when defending public liability insurance claims.

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## **11.2.01 % of safety inspections completed on time**

Safety inspections are designed to identify all defects likely to create danger or serious inconvenience to users of the network and should require urgent attention as well as those where the locations and dimensions are such that longer periods of response would be acceptable aspect of an authority’s strategy for managing liabilities and risks.

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## **11.3.02 Total number of 3rd party claims**

Managing claims effectively can make a significant difference to the public perception of service delivery. It is therefore important that auth claims management. These procedures can protect the authority from unjustified and fraudulent claims.

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### **11.3.03 Total number of 3rd party claims per Km of footway**

This output will allow for meaningful benchmarking to take place, considering the number of 3rd party claims per km of footway rather than comparable.

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### **11.4.01 % of footway subject to precautionary salting treatment**

Precautionary salting routes are those deemed to be of primary importance and which form a strategic network. These routes will include emergency service establishments. The % of an authority's footway treated as precautionary will vary depending on the importance of the

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### **11.4.02 % of footway network deemed top priority**

Top priority / high priority routes have been developed by most authorities following the severe winter of 10/11. Routes will have been identified as routes open during times of significant snowfall. These routes will be treated when continuous snow is forecast and likely to give significant and expected to remain in untreated locations for a prolonged period before a natural thaw disperses it

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### **11.4.03 Tonnes of salt used**

Total tonnage of salt used on footways for the year.

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### **11.4.04 Total actual length treated with precautionary salting treatment**

Precautionary salting routes are those deemed to be of primary importance and which form a strategic network. These routes will include emergency service establishments. This gives the total length of these precautionary salting routes regardless of whether or not they were not.

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### **11.4.05 Number of grit bins per Km of footway network**

Gives number of grit bins per kilometre of footway length.

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## **Condition/Asset Preservation**

Well-Managed Highway Infrastructure: A Code of Practice sets the core objectives for maintenance could be considered to be:

### **Network Safety:**

Complying with statutory obligations  
Meeting users' needs for safety

### **Customer Service:**

User experience/satisfaction  
Communication  
Information  
Levels of service

### **Network Serviceability:**

Ensuring availability  
Achieving integrity  
Maintaining reliability  
Resilience

Managing condition

**Network Sustainability:**

Minimising cost over time

Maximising value to the community

Maximising environmental contribution

Authorities will have service standards detailed within their Road Asset Management Plans.

Footway condition data will be required to meet the requirements of the CIPFA Code of Practice on the Highways Network Asset.

**12.1.01 % of footway length to be considered for maintenance treatment**

There is currently no national survey carried out to assist in condition reporting for footways, as exists for carriageways. Currently, the definition of serviceability is a matter for local individual authority determination. It is recognised that to secure continuous improvement of particular network integrity, it is necessary to know and report the condition of footways to assist with the development of longer term work management purposes.

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## Financial

Your Road Asset Management Plan will present the investment required in the maintenance of the footway asset to maintain the core objectives of the asset, together with ensuring suitable levels of customer care. There is a requirement to focus on the whole life of the asset, minimising maintenance work requires authorities to have sufficient financial flexibility to allow this to happen. Focussing on the whole life cost of the asset management regime in place that considers the optimal use of the asset, demonstrates best value and prudent stewardship. To promote this, authorities should ensure that maintenance work is carried out in good time, endeavouring to ensure that maintenance costs do not escalate to a point that routine maintenance is no longer possible.

**16.1.01 Total footway maintenance expenditure by footway length**



Effective budget monitoring arrangements are crucial to the delivery of best value with systems of financial management being consistent and responsive. Budgetary control systems should be in place that enable easy and electronic retrieval of information for the effective financial reporting. If these systems aren't currently in place, budget headers should be amended to suit more transparent and retrievable financial reporting. It is likely that planning and programming within the context of road asset management is likely to require greater flexibility than has previously been the case.

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### **16.1.02 Cost per Km of footway travelled for salting treatment**

This gives you the cost per kilometre of treatment of precautionary routes.

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### **16.1.03 Total footway maintenance expenditure by footway length (excluding client cost)**

Operational cost of footway maintenance works per kilometre.

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### **16.1.04 Total footway maintenance expenditure by square metres of footway area treated**

Net unit cost of footway maintenance per square metre.

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### **16.3.01 Total cost of reactive maintenance**

Reactive maintenance involves a degree of urgency, attending to the rectification of Cat 1 defects and other matters requiring urgent attention. Requests in accordance with the specified standards of response. Making safe a repair either through repair (temporary or permanent), or reactive maintenance works.

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### **16.3.02 Total settled cost of 3rd party public liability claims**

Managing claims effectively can make a significant difference to the public perception of service delivery. It is therefore important that authority claims management as these procedures can assist in defending the authority against claims.

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### **16.3.03 Cost per km of planned maintenance**

Planned maintenance is undertaken primarily in the interests of providing for a sustainable outcome and to add community value to the network. Planned maintenance schemes may be more expensive than reactive or routine maintenance at initial cost, but should be designed to have value for money. Planned works should align with the objectives of the authority and deliver value for money.

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### **16.3.04 Cost per km of reactive maintenance**

Reactive maintenance involves a degree of urgency, attending to the rectification of Cat 1 defects and other matters requiring urgent attention requests in accordance with the specified standards of response. Making safe a repair either through repair (temporary or permanent), or reactive maintenance works.

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### **16.3.05 Cost per km of routine maintenance**

Routine maintenance is primarily for the purpose of providing defined standards of network serviceability, maximising availability, reliability

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## **BRIDGES & STRUCTURES ASSETS**

# Safety

With reference to Well-Managed Highway Infrastructure: A Code of Practice – Part C Structures

It is recommended that all highway structures should be subject to a regular Principal Inspection not more than six years following the previous assessment has been carried out to define an alternative interval.

Principal Inspections comprise a close examination, within touching distance, of all accessible parts of a structure, including, where relevant, and waterways, utilising suitable access and/or traffic management works as necessary. Closed circuit television may be used for areas or parts of a structure, confined spaces and underwater inspections.

It is recommended that all highway structures should be subject to a regular General Inspection not more than two years following the previous

General Inspections comprise a visual inspection of all parts of the structure and, where relevant to the behaviour or stability of the structure inspected without the need for special access or traffic management arrangements. Riverbanks, for example, in the vicinity of a bridge should be inspected for flooding or for conditions, such as the deposition of debris or blockages to the waterway, which could lead to scour of bridge supports or failure.

## **31.1.01 % of principal inspections carried out on time**

Number of Principal inspections carried out at their specified frequencies as identified in the Structures Lifecycle Plan as a % of the total number of inspections per year.

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## **31.1.02 % of general inspections carried out on time**

Number of General inspections carried out at their specified frequencies as identified in the Structures Lifecycle Plan as a % of the total number of inspections per year.

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## **32.1.01 Bridge Stock Condition Indicator - average BSCLav**

The Bridge Stock Condition Indicator is the numerical value of a bridge stock condition evaluated as an average of the Bridge Condition Index for each bridge.

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### **32.1.02 Bridge Stock Condition Indicator - critical BSCIcrit**

The Bridge Stock Condition Indicator is the numerical value of the critical condition index for a bridge stock evaluated using the BSCIcrit value.

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### **32.3.01 % of bridges subject to monitoring/special inspection regimes**

Number of Council owned bridges subject to monitoring/special inspection regimes as a % of the total number of Council owned bridges.

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### **32.3.02 No of Council owned bridges failing assessment**

Number of Council owned bridges failing assessment.

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### **32.3.03 No of privately owned bridges failing assessment on Council road network**

Number of Privately owned bridges within Council's road network failing assessment.

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## **Functionality**

### **34.1.01 % of Council owned bridges failing European standards**

Number of Council owned bridges failing assessment as a % of the total number of bridges.

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### **34.2.01 % of Council road bridges with unacceptable weight, height or width restriction**

Number of bridges (Council owned) weight/height/width restricted as a % of the total number of bridges.

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### **34.3.01 No of Council bridges weight restricted (excluding acceptable weight restrictions)**

Number of Council bridges weight restricted where the restriction does not affect the road network.

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### **34.3.02 No of Council bridges with imposed width / height restriction**

Number of Council bridges width and/or height restricted where the restriction affects the road network.

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## **Financial**

### **36.1.01 Annual budget allocated as a % of cost of identified work (from AMP)**

Annual budget allocated to structures maintenance work (including capital and revenue allocations) as a percentage of the estimated cost

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### **36.2.01 % of allocated budget spent per annum**

Annual actual expenditure (including capital and revenue allocations) as a percentage of the total annual budget allocated to structures ma

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### **36.2.02 Cost of identified potential work as a % of total structures valuation**

Estimated cost of identified work for bridge stock as a percentage of the total structure valuation.

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### **36.3.01 % of budget spent repairing 3rd party damage**

Cost of repairing 3rd party damage as a % of the total budget.

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### **36.3.02 Cost to remove unacceptable restrictions by weight/height/width**

Cost of removing unacceptable restrictions by weight/height.

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## **TRAFFIC MANAGEMENT SYSTEMS**

### **41.1.01 % of faults rectified within target time**

Percentage of traffic signal faults repaired within set target time.

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### **41.1.02 % of faults rectified on first visit**

Percentage of traffic signal faults repaired at first visit to locus.

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### **46.1.01 % spend on Traffic Management Systems**

This is the proportion of the TMS budget spent on planned maintenance of traffic management systems.

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## **STREET FURNITURE**

### **56.1.01 % spend on Street Furniture**

This is the proportion of the total budget (Roads & Lighting) spent on street furniture

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## **ALL ASSETS SERVICE DELIVERY**

### **61.1.01 Km inspected per Safety Inspector (carriageways & footways)**

This is the length of safety inspection undertaken per FTE Safety Inspector.

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## **STREET LIGHTING ASSETS**

# Safety

Street lighting installations comprise large, heavy structures and lanterns of considerable weight at heights typically between 5 and 12 metres. Standard mains supply can be lethal in the typical British street environment where the general public may not understand the dangers of it.

There is an extensive body of legislation which places an unequivocal obligation, some absolute, on a street lighting authority to protect the public. Specifically, but possibly with more exacting demands, there is a general duty of care towards the public.

The arduous and unpredictable service conditions of street lighting plant lead to an inevitable deterioration over time of even the best equipment used far beyond their intended service life, assuming that this was ever realistically defined.

Although the hazards resulting from the deterioration of such equipment may seem obvious, ensuring that its condition is adequate is not a limited funding demands that clearly informed decisions are made to apply the money available effectively in maintaining an acceptably low level of risk. Increased budgets to attain this.

In contrast to the real but uncertain nature of structural hazards, it is possible to be more specific about danger from electrical hazards. The Electricity at Work Regulations 1989, which apply to personnel working on street lighting equipment. The HSE Memorandum of Guidance (M1) on the Regulations, where the risk is very often that of death, for example, from electrocution and where the nature of the precautions which can be taken, such as insulation, the level of duty to prevent that danger approaches that of an absolute duty". Where there is an absolute duty, cost considerations are irrelevant.

## **21.2.01 % of columns with a valid structural inspection (within last 6 years)**

The most likely reasons for structural failure of lighting columns are impact damage, which should be reported, or detected during routine maintenance. This is a gradual and often unseen process. For the reasons already stated it is essential that deterioration is detected before the probability of collapse becomes high.

Some failure modes are not externally visible while others can be detected by visual inspection. There are several techniques for testing the structural integrity of columns. However, there is clearly no point in incurring the expense of testing where a visual inspection is sufficient to decide on the basis of a mass sample of columns. The Institute of Lighting Professional Technical Report 22 (TR22), that columns are unsound.



It is reasonable to assume that most deterioration takes place over many years and those older columns are more likely to fail than newer ones. There is no direct correlation due to many variations in column construction, service conditions and maintenance. Thus to ensure structural safety, an inspection on both age profile and local knowledge, should be undertaken.

By inspecting and testing a proportion of its columns each year, according to a systematic plan, a lighting authority should ensure that no column is found to be structurally unsafe.

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### **21.2.02 % of street lanterns with a valid Electrical Test Certificate.**

Similar considerations to those already described for structural inspection and testing apply to electrical condition.

BS 7671 (IEE Wiring Regulations) does not specify a maximum interval between test but states that it should be appropriate to the circumstances (see clause 622.2 of the 17th Edition:2008). IET Guidance Note 3, 5th edition, 2008, recommends a maximum period of six to eight years for highway street lighting. It follows that a proportion of the lighting stock should to be inspected and tested each year, but where rapid deterioration is suspected, more frequent testing should be undertaken.

Inspection and testing are not alternatives; they must both be undertaken as appropriate to potential hazards. Some faults can only be detected by inspection. Conditions, such as perished insulation, will not necessarily preclude apparently satisfactory test results.

Inspection and testing procedures should be based on an intelligent interpretation of BS 7671, the advice in Guidance Note 3, and good practice.

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## **Condition/Asset Preservation**

The street lighting installation in any authority's area is likely to be a significant asset whose replacement value greatly exceeds the annual cost of the asset maintained by systematic replacement of old equipment which is beyond its safe or useful service life.

The useful service life depends on variable equipment quality and service conditions but in general columns older than 30 years and lanterns nearing the end of their life.

### **22.2.01 Faults as a % of street lighting stock**

The vast majority of street lighting depends on electrical and electronic materials and components which conform to the well known “bath tub” curve. There is a low fault rate initially, which increases as the equipment reaches the end of its life.

Reliability in street lighting systems depends on a suitable choice of equipment and materials for the circumstances of its use and on the way it is maintained. Unacceptable failure rates can be detected and investigated by monitoring the number of faults in relation to the overall lighting stock.

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### **22.2.02 % of columns which have exceeded their Expected Service Life**

While many columns are still serviceable well beyond their recommended service life it is necessary to carefully monitor the condition of all columns. If the percentage of older columns is exceptionally high, it is likely that the replacement rate is not keeping pace with structural deterioration and repair work is needed.

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### **22.2.03 % of lanterns which have exceeded their Expected Service Life**

Lanterns will often include control gear and reflectors which deteriorate with time. Where remote control gear has been used it will normally be replaced. Lantern replacement is a reasonable measure of control gear age too.

Even without age related deterioration, technical developments have been considerable over the last twenty years bringing benefits in optical efficiency. To improve on existing efficiency and to benefit from LED developments, an authority should consider the economics of replacing lanterns.

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### **22.3.02 % of columns replaced**

This is a measure of an authority’s success in maintaining the value of the lighting stock asset.

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### **22.3.03 % of lanterns replaced**

This is a measure of an authority's success in maintaining the value of the lighting stock asset.

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## **Customer Service**

In general terms, reliability and quality of street lighting is immediately obvious to users. Expectations of serviceability and reliability are high and where modern technology may be poor.

### **23.1.01 % of repairs within 7 days**

Ideally, all faults would be repaired on the day they were identified but realistically this is unlikely to be attained for many reasons. This limit was introduced some time ago as a Statutory Performance Indicator but is no longer used for this purpose. It is however a reasonable target for **all** repairs with any taking longer than this to repair should be explained or investigated.

The ideal target figure for this measure is 100% but some street lighting failures will be due to electricity supply faults which require a response from Electricity Companies. Electricity Companies have a wide range of responsibilities, some of which must take priority over street lighting when resources are limited. There is a mismatch in agreed National repair targets set by OFGEM. As a result, many of these electricity supply faults are not corrected within seven days. On high speed roads, where significant traffic management is necessary before a lighting fault can be investigated, the risks of undertaking an investigation to find the fault.

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### **23.2.01 Average time taken to repair (days)**

The time taken to repair a fault depends on the availability of replacement parts, the general technical and diagnostic skills of personnel, administration and fault reporting systems. The time to repair is defined so that a fault which is repaired on the day it is reported is counted figure one day.

The actual average time taken to repair faults is a measure of the efficiency of all aspects of the fault repair system.

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### **23.2.02 Public calls as a % of faults**

Many authorities have a formal system for detecting and reporting street lighting faults, usually by having a “night scout” making regular patrols. It is impractical to have every light inspected every night and intervals of a week or more passes between patrols are common. During this time faults are reported.

Recording the percentage of faults reported by the public is a measure of how demanding the public is in its expectations of the lighting service operation is.

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### **23.2.03 Public calls as a % of street lights**

This measure uses faults reported by the public as a gauge of public tolerance of street lighting faults and the effectiveness of the authority.

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### **23.3.01 % of street lights giving modern white light**

Recent findings and research strongly suggest that full spectrum light sources have many advantages over monochromatic sources such as the luminous efficacy of the SOX source as determined by current definitions.

The benefits of white light are recognised in the latest British Standards by allowing “S-Class” designs to be one grade lower than schemes

SOX technology is now obsolescent and therefore inappropriate for new installations. As all modern lamp technologies, except ordinary hi rendition ( $R_a$ ) of better than 0.6, the defined limit for “white” light, this measure is an indication of the modernity of the lighting sources used

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### **23.3.02 % of street lights which are LED**

Total of LED luminaires including older luminaires fitted with LED retrofit gear trays as a percentage of street lighting stock (not signs nor b

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## **Availability**

Availability in the context of these indicators is a summary of the means taken to detect faults and the success of applying that information.

### **24.3.01 Number of night inspections annually**

The number of times an entire system is inspected in each year will influence the repair times. The number of columns each inspector can which determines the length of hours of darkness, geographic considerations and the ratio of lights on roadways to those which can only b

The cost of making a given number of inspections will thus vary between authorities but it is still useful to record the number of inspections

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## **Financial**

Financial measures give some indication of the efficiency of application of allocated funds and also the authority’s financial commitment to lighting asset.

### **26.1.01 Actual capital investment as a % of annual depreciation (from AMP)**

The street lighting asset will depreciate in value unless adequate capital investment is made to replace aged street lights.

The Planned Capital Investment level is the capital investment required to avoid a decline in the total asset value; it is derived from the Ass

The Actual Capital Investment expressed as a percentage of the Annual Depreciation is an indication of the authority's commitment and at

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### **26.1.02 Depreciated Replacement Cost (DRC) as a % of Gross Replacement Cost (GRC)**

It is important to establish by how much the asset is financially depreciating. This measure is an indication of depreciation.

The Gross Replacement Cost is the calculated overall cost of installing new equipment which would meet acceptable modern standards if

The existing street lighting asset has a residual value, the Depreciated Replacement Cost, (DRC), which is a fraction of the Gross Replace Management Plan using criteria such as age and type of equipment.

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### **26.2.01 Average cost (client) of repairing routine faults (e.g. component replacement)**

Within a single authority's area the average repair and inspection costs can be a useful measure of the effectiveness of repair techniques. be possible provided factors such as the travelling distances are similar.

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### **26.2.02 Individual cost of night inspecting a street light per light**

Night Scouting is an important way of detecting faults and initiating repairs quickly. The cost of this inspection is a good indication of an au best value for the money spent on scouting.

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### **26.2.03 Revenue allocation per street light excluding electricity costs**

The Revenue budget allocation per street light is a measure of the funding allocated to maintaining and operating each street light. In instances where the authority will have to amend and redefine its policy and service levels to meet budgetary constraints.

Energy charges should be separately recorded to indicate the overall efficiency of the equipment being used and the effectiveness of energy management.

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### **26.2.04 Capital allocation per street light – replacement**

A continuing capital investment is essential to maintain the quality of the lighting asset.

An inadequate capital allocation will lead to deteriorating stock as equipment will be kept in service beyond its economic service life.

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### **26.2.05 Total investment in infrastructure per street light**

This indicator is a summation of both the average capital and revenue investment in the street lighting asset and shows the authority's commitment to adequately fund the asset.

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### **26.3.02 Energy cost per street lamp**

Total energy costs for street lighting only, divided by the number of street lights. In general, rural areas will have a lower cost per street lamp than urban areas.

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# Environmental

There is now growing awareness of the need to reduce energy consumption to conserve fossil fuel reserves and to reduce greenhouse gas design and operational techniques. Where it is not already required, lighting authorities are likely to have to demonstrate to government how

There has been a sharp increase in energy costs in recent years and the trend is likely to continue. It is in every authority's interest to minimise energy used is applied as efficiently as possible.

## **27.1.01 Average annual electricity consumption per street light (kWhrs)**

Average energy consumption per street light will take account of the factors affecting the average load connection per street light but will also be controlled and techniques such as variable lighting levels are suitably applied.

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## **27.3.01 Co2 emissions (kg) per street light**

It is generally accepted that it is desirable to minimise carbon dioxide emissions and minimisation is likely to become a statutory requirement reduced by using energy from renewable sources.

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## **27.3.04 % of street lights dimmable**

A return for the percentage of lamps which are dimmable is one measure of how an authority is managing its energy consumption and will increase as LED use increases.

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## **27.3.03 Change in energy consumption from year to year (kWh)**



Shows the percentage increase or decrease in energy used from previous year. There may be slight growth from adoption of new developments with the rollout of LED luminaires.

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